How to write a winning Apprenticeship application





Brought to you by National Apprenticeship Service

## Introduction

This guide is packed full of hints and tips about how to work your way through registering, searching and applying for your dream Apprenticeship job.

When you see this sign **1** take a few minutes to read our suggestions – it won't take long and we promise it will make a big difference to your application.

By reading through the different sections of this guide, you will be able to pick up valuable advice about the application process that will really help your application to stand out and hopefully get you through to the interview stage of the process.

We hope you find this guide useful and wish you every success in securing an Apprenticeship job opportunity.

Looking for an Apprenticeship?	
Register at apprenticeships.org.uk Top tip: Make sure you register for vacancy alerts. You can receive an email or text alert every time a suitable new vacancy is added.	
Log in reminder Username:	
Password:	
Apprenticeships	

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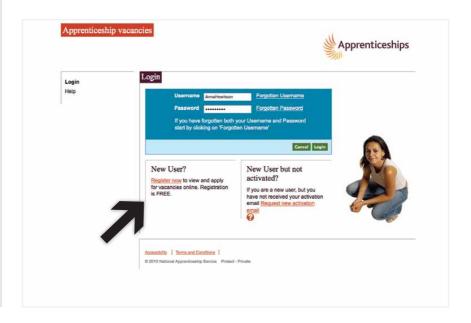
Registering on the National Apprenticeship Service (NAS) vacancy website is completely free of charge.

# To start your search you need to visit the website **apprenticeships.org.uk**

From the home page you can find out lots of useful information about apprenticeships. Click on **Login to Apprenticeship vacancies** as shown below (top left hand corner of the home page).



A new window will open and you need to click on the link that says **Register Now**.



You will work through a form to complete your details and create a new account that looks like this:

	ip vacancies		Apprenticeship
Login	Register Your Details		
Help			
	Your Details		
	Fields marked * must be completed First Name *		1
	Middle Name		1
	Sumame *		1
	Date of Birth *	(e.g. 01/09/1980)	0
	Contact Details		
	Providing us with an email address m	neans we can send you an email so yo nen use the one you look at most often	
	Providing us with an email address m have more than one email address th		
	Providing us with an email address m have more than one email address th Email Address * Confirm Email Address If you do not know your postcode, yo	hen use the one you look at most often u can find it on the <u>Royal Mail site</u> .	0 0
	Providing us with an email address m have more than one email address t Email Address * Confirm Email Address If you do not know your postcode, yo Postcode *	hen use the one you look at most often u can find it on the <u>Royal Mail site</u> .	0
	Providing us with an email address m have more than one email address t Email Address * Confirm Email Address If you do not know your postoode, yo Postoode * Address Providing your telephone details will	en use the one you look at most often u can find it on the <u>Royal Mail site.</u> (e.g. CV1 2WIT) allow us to contact you, if needed durit	Iteskup Address         ng your application for an
	Providing us with an email address m have more than one email address t Email Address * Confirm Email Address If you do not know your postoode, yo Postoode * Address Providing your telephone details will	vu can find it on the <u>Royal Mail site</u> . (e.g. CV1 2WT)	Cookup Address

When writing your date of birth you need to put the full year that you were born e.g. 01/03/1994 (not 01/03/94).

Select a User Name that you are going to be able to remember

Setting up the password is quite complicated because you have to

- Make it 8 20 characters
- Include a capital letter
- Include a number and
- Include a special character (something like a ? or !)

## ! Tips

- Make sure you use an email account that you can access straight away. Once you have completed your application you will receive an email so that you can 'activate your account.'
- Always try to include a telephone number if you have got one, it is important that training providers can contact you to discuss your application if they need to.
- Write down your username and password straight away before you forget.

	Notes
e 1	

Apprenticeship vacancy helpline 024 7682 6482

## ! Tips

 Try to use a sensible email address. Many candidates have email addresses that are very inappropriate and may put employers off.

Remember you need to activate your account. You will need to go into your email account (that you used in your registration form) and you will have an email waiting for you. You need to open the email and click on **Activate** your account.

You may need to check your junk mail folder as sometimes the activation email may be filtered to this folder instead of your inbox.

#### You are now ready to log in to your account and start searching!

Search the latest Apprenticeship vacancies at



## apprenticeships.org.uk

#### Login details

Username:

Password reminder:

Once your account is activated and you have logged on, you will see the **My Home** page with 5 boxes on the screen. There will be a welcome email waiting for you in the Message Board.

To start searching for vacancies, click on **Go** in the Search For Vacancies box on the top right.

	My Home	
My Home Message Board	Message Board	Search For Vacancies
Manage Applications My Saved Vacancies My Saved Searches	You have 0 messages (0 unread) Co	Find more apprenticeships Co
My Alerts Search for Vacancies	Manage Applications	
Search for Learning Provider My Profile	How to Apply for a Vacancy	APR I
Application Form Change Password		
Help	My Saved Vacancies How to Save a Vacancy	
Logout		
	My Saved Searches	
	How to Save a Search and Have Favourite Search	đ

There are 5 ways in which to search for a vacancy.

		Apprenticesh	ip
My Home Message Board Manage Applications My Saved Vacancies	Search for Vacancy You can find a vacancy by se criteria that is relevant for you What do you want to search		ch
My Saved Searches My Alerts Search for Vacancies Search for Learning Provider My Profile Applications Form	Search By	<ul> <li>Occupation Type/Job Role</li> <li>Employer</li> <li>Keyword</li> <li>Learning Provider</li> <li>Vacancy Reference Number</li> </ul>	
Application Form Change Password	Type (Sector)*	All	Ø
Help Logout	Job Role (Framework)*	All	
	Search Area		
	Search	⊙ By Location	
	Location	Please Select	

When searching by Occupation Type/Job Role, use the drop-down menus to enter the broad area of work in which you are interested and then, if you can, narrow it down to the Job Role. For example, in Business Administration and Law, job roles include Accounting, Sales and Telesales, and Marketing. If you don't want to do this, leave it on All.

Notes	

				Apprent	iceships
				- MARINA	
My Home Message Board	Search for Vacancy You can find a vacancy by search	ing in a number of	fifferent areas. Sel	ect an area below and ente	r the search
Manage Applications My Saved Vacancies	criteria that is relevant for you. What do you want to search by	3			
My Saved Searches My Alerts Search for Vacancies Search for Learning Provider My Profile	Search By	Occupation T     Employer     Keyword     Learning Pro     Vacancy Refe	vider		
Application Form Change Password	Type (Sector)*	All			: 🕜
Help Logout	Job Role (Framework)*	All .			
	Search Area	-	ourse a	Nelfanti - 15	
	Search	<ul> <li>By Location</li> </ul>	O By Postcode	○Nationally	
	Location	Pleas	-	•	
	Additional Search Options Vacancies Posted Since			:	
	Weekly Wage From		0		
	Weekly Wage To	£			
	Apprenticeship Type	FAIL		:)	

Search Area lets you search in 3 ways:

- If you search by Location, use the drop-down menu to choose your area but note that this will be a whole county, city or region in England.
  - If you search by Postcode, the postcode that you used in your address will appear automatically or you can enter another one.
     Type in the distance from the postcode that you are prepared to travel to work. Widen your local search area for more vacancies.

Take account of easily available bus, train and underground routes as a longer distance might not necessarily mean a more difficult journey.

## ! Tips

If you are looking for inspiration try a postcode or location search to see what is in the area.

 Searching Nationally will give you all the vacancies for your selected occupation in England. Beware that this will give you a very large number of opportunities which might make selection difficult.

				Apprer	nticeshi
My Home Message Board Manage Applications My Saved Vacancies My Saved Searches	Search for Vacancy You can find a vacancy by sei criteria that is relevant for you What do you want to search		different areas. Sel	ect an area below and er	iter the search
My Alerts Search for Vacancies Search for Learning Provider My Profile Application Form	Search By	Occupation Ty     Employer     Keyword     Learning Prov     Vacancy Refe	vider		
Change Password	Type (Sector)*	All			1
Help Logout	Job Role (Framework)*	Alt			1
	Search Area Search	By Location	O By Postcode	○ Nationally	
	Location	Please Select		•	
	Additional Search Options				
	Vacancies Posted Since	All dates		•	
	Weekly Wage From	£	0		
	Weekly Wage To	£			
	Apprenticeship Type	All		•]	

Additional Search Options enables you to narrow your search more:

The Vacancies Posted Since drop-down menu will probably be of most use once you have been using the website for some time to look at vacancies. It will save you having to sort through vacancies that you have already seen.

## ! Tips

 Look every day at the Vacancies Posted Since Yesterday to give you the best chance of being one of the first applicants and not missing out on a great opportunity before the closing date.

When you come to the Weekly Wage boxes, if you are uncertain about wages it is probably better to leave this field blank. Please be aware that Apprenticeship wages vary depending on the Employer/Occupation Type and where you live.

Select the level of Apprenticeship you are looking for from the Apprenticeship Types drop down menu.

Remember that as Apprenticeships involve taking job-specific and work-based industry-standard qualifications which reflect the skills and knowledge needed for a particular job, you might need to start at the same level that you have already achieved in your qualifications at Key Stage 4 or after the age of 16.

#### **My Alerts**

Once registered click on **My Alerts** to set up email and text alerts to ensure that you are one of the first to find out about new vacancies posted that match your search criteria. You will still need to look at your account regularly as other vacancies may appear that don't quite match your search criteria but that may still be of interest to you.

## ! Tips

- If you change any of your personal details such as email address or mobile number, don't forget to change them in My Profile.
- If you see No vacancies currently found that match your search criteria in your selected location then expand the search to see the vacancies available nationally.
- Save a favourite search to receive alerts by text or email when a vacancy that matches your search becomes available. You will also receive a message on the Message Board.

The good news is that you can set up your application form before you are ready to start applying for jobs so that once you do see a job that you want to apply for, you've already done most of the hard work and you will just need to make a few tweaks to your application so that it is relevant to the job you are applying for.

From your home page, you can access your **Application Form** which you can start to complete at any time.

Apprenticeship vacane		Apprenticeship
My Home Message Board	My Home	
Manage Applications	Message Board	Search For Vacancies
My Saved Vacancies My Saved Searches	You have 0 messages (0 unread) Co	Find more apprenticeships Co
My Alerts Search for Vacancies	Manage Applications	
Search for Learning Provider My Profile	How to Apply for a Vacancy	60
Application Form		
Change Password	My Saved Vacancies	
Help Logout	How to Save a Vacancy	
	My Saved Searches	
	How to Save a Search and Have Favourite Search	

## ! Tip

Before you start, print off a copy of anything that might help you such as your:

- UCAS Personal Statement
- Curriculum Vitae (CV)
- Any practice application forms that you have completed
- Personal Statement
- Achievement Portfolio
- Copies of Certificates
- Remember to click on save at every section of the form.
   You can always return to it later to complete different sections as you are ready.

#### **Education History**

The first section of the application form asks you to input the last school or college that you attended. Don't worry if you haven't been at school or college for a number of years as it won't affect your application.

My Home	Application Form
Message Board Manage Applications My Saved Vacancies My Saved Vacancies My Alerts Search for Vacancies Search for Learning Provider My Profile Apolication Form	To apply for a vacancy you need to fill in the application form below. Fields marked with an asterisk * must be filled in before you can send your form. We will share your personal information only with Learning Providers, Employers, Schools and Colleges so they can contact you to talk about suitable opportunities. You can ask for a copy of the information we have and change any details that are incorrect. Please note that personal information does not include date of birth, gender, ethnicity or health information at this stage. Education History
Change Password Help Logout	Please enter the name of your current or last school or college attended and select from the list of schools returned School/College * Enter a town, locality On postcode * Subject/qualification
	Please enter the qualifications you have achieved e.g. GCSE Maths. If you have not yet received your grades please write that they are predicted e.g. B - Predicted. Please note that these grades will be discussed with Learnino Providers.

#### Subject/qualification

The Subject/qualification section enables you to enter all of the qualifications that you hold or are currently undertaking.

Logout	School/College *			
	Enter a town, locality OR postcode *		Search	
			.g. GCSE Maths. If you have not yet receiv d. Please note that these grades will be di	
	Subject		0	
	Qualification	Please select		: 0
	Grade		0	
	Year Attained		0	
	Year Attained	Cancel Add Su		
	Year Attained Other qualifications or training undertaken			

## ! Tips

 Remember to include all of your predicted grades and any other qualifications or grades that you hold. e.g. sport, music, dance, drama, Duke of Edinburgh, Asdan, St Johns Ambulance etc.

#### Work Experience/History

This section enables you to enter all of your work experience, whether this is paid or unpaid work.

When you start typing in the box that says 'Type of Work' you will notice that a character count will appear underneath the box. You have 200 characters to describe the type of work that you completed.

If you can't remember the exact dates then you can select the approximate dates.

Employer				
Type of Work				
	Text Count:			7
Was this a partially completed apprenticeship?	⊖Yes ⊙No		0	
Was this voluntary work?	⊖Yes ⊙No		0	
Employment From				0
Employment To		10		Ø
About You	Cancel Add E	mployer		

## ! Tips

- Practice writing your statement in a word document first, then you can cut and paste it into the box when you're happy with how it reads
  - Remember to check the spelling and punctuation.
  - Make sure you focus on tasks that you undertook that might be relevant to the types of jobs that you are applying for in the future.

## ! Tips

- If you do not have any relevant experience then consider taking the initiative to set some up. This could be one day at the week end or in the holidays. You don't have to rely on the work experience that your school might have set up for you.
- Think about the skills that your work experience placement helped you to develop.

About You – What are your strengths?

This section is one of the most important parts of the Application Form that will help you to get through to interview. You need to be prepared to put in a great deal of work to get this section looking really good.

When you start typing in the boxes, you will notice that similar to the Work Experience/history section you are given a character count – but this time you have 4000 characters per box (which is the equivalent to one UCAS personal statement or approximately one and a half A4 pages of typed text).

What are your strengths? (e.g. team working, organising etc)		ALC
	Text Count:	
personal skills would you like rove? (e.g. time managing, ue coning skills)	9	*5
	Text Count:	
Is there anything we can do to support your interview? (e.g. do you need a signer, information in		*9
Braille, another person to come with you).	Text Count:	
What are your hobbies, interests and/or achievements?		49
	Text Count:	

## ! Tips

 Remember to give examples of your strengths if you can. For example, if the employer asks for 'Good communication skills' then you need to tell them that you have 'Good communication skills' but also think about how you could back this up with evidence of these skills.

For example, you could say something like this:

'I believe that I have extremely good communication skills. I have given presentations in front of large audiences in whole year assemblies and I have also talked in front of groups in the classroom. As a 6th form Ambassador, I have been involved in open evenings where I have spoken to groups of parents and prospective students about my experience of the 6th form. I also have excellent written communication skills and I am confident speaking on the telephone'

#### Or you could say something like this:

'I feel that I have very good communication skills. As a keen team member of a local football team, it is crucial that we communicate constantly when on the pitch to ensure that everyone can work together to win the game. I have been praised by the team captain for the way that I communicate effectively on the pitch, saying that I am calm, motivational and fair'

## ! Tips

 If you are not sure about what to write about yourself, ask a friend or teacher to list your three best qualities (see the worksheet on page 26 of this guide which will prompt you to think about some words and phrases that you could include).

Finding and using 'buzz words'

The job advert needs to be the starting point for your 'strengths' section. By reading it carefully, you can start to identify the skills and attributes that the employer is looking for.

The first place to look for the 'buzz words' is in the Vacancy Description within the job advert. This section will contain information about the kinds of tasks that you would be expected to complete.

## ! Tips

 Have a look through the job advert and either print it off and circle all of the buzz words, or write them all down so that you have a checklist of the kinds of words that you could try to include in the 'About You' section of the application form.

mployer	
earning Provider	
acancy Descript	an online retailer specialising in electronics equipment based in St Albans are looking for
an enthusiastic and	an online retailer specialising in electronics equipment based in St Albans are looking for d self motivated individual to carry out a full range of administrative support duties.
Main duties include	r.
elephone/Email S	upport
	to customer <u>queries</u> .≫a phone and email stomers with product and service information
Customer Order Pr	rocessing
	nto online order processing system voice Management
	products for advertising
	e clearly with the rest of the team regarding the status of each order including items out of
stock.	
<ul> <li>Payments M</li> <li>Any other tax</li> </ul>	anagement sks as directed by the line manager
- Any other ta	ara da diroctod by the line manager

We have circled some of the 'buzz words' and phrases that we think could be used in the application form

The second place to look for the 'buzz words' is the sections at the bottom of the job advert that are titled Skills Required, Qualifications Required and Personal Qualities.

Remember to try and include examples of your skills and personal qualities in your application.

#### Skills Required

- Customer focused
   Hard working and tenacious
   Excellent verbal and written communications
   Ability to work as a self-starter and can show initiative
   Strong passion to grow with our business
   A digital flair for new ideas!

#### Qualifications Required

GCSEs A-D grades (or equivalent) in English and IT or possibly Graphics.

Knowledge of Digital Social Media on a personal level are desirable, although not essential.

#### Personal Qualities

- Well presented/ professional image
  Organised, energetic, highly creative and capable of finding solutions.
  Independent skills as well as the ability to contribute to teamwork.
  Always looking to achieve more and better themselves
  High level of integrity with an understanding of the importance in data protection

## ! Tips

- will need to use the advert to help you to prepare for interview

	About you – What p	ersonal skills v	would you like to	mprover
	Although you have 40	00 characters fo	or this question you	only need to
	write a good paragrap			-
	but in a clever way an			
	for. For example, if you	,	5 5	11 9 0
	could say something li			
	could suy something in	ke ting.		
	'I would like to imp	ove my knowl	ledge and awaren	ess of the
	latest programming	techniques be	ing used in the wo	orkplace to
	increase efficiency a	nd decrease co	osts to the employ	er'
	Or if you were going f	or a job in haird	aressing you could sa	ау
	something like this:			
	'I would like to imp	ove my knowl	ledge of the latest	cutting
	'I would like to impo and colouring techn	-	-	-
	and colouring techn	iques being us	sed within the fash	nion
	and colouring techn industry and how th	iques being us	sed within the fash	nion
	and colouring techn	iques being us	sed within the fash	nion
	and colouring techn industry and how th	iques being us	sed within the fash	nion
	and colouring techn industry and how th fashion trends'	iques being us nese could be a	ed within the fash adapted to suit hig	nion
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ar in	About You What are your strengths? (e.g team working, organising etc) What personal skills would you	iques being us nese could be a	ed within the fash adapted to suit hig 0	nion
a i	and colouring techn ndustry and how th ashion trends' Employment From Employment To About You What are your strengths? (e.g team working, organising etc)	iques being us nese could be a	ed within the fash adapted to suit hig 0	nion
	and colouring techn industry and how th fashion trends' Employment From Employment To About You What are your strengths? (e.g teem working, organising etc) What personal skills would you to improve? (e.g time managing questioning skills) Is there anything we can you at an interview? (for g by o	iques being us nese could be a	ed within the fash adapted to suit hig	nion
i	and colouring techn industry and how th fashion trends' Employment From Employment To About You What are your strengthe? (e.g team working, organising etc) What personal skills would you to improve? (e.g time managing questioning skills)	iques being us nese could be a	ed within the fash adapted to suit hig	nion
	and colouring techn industry and how th fashion trends' Employment From Employment To About You What are your strengths? (e.g team working, organising etc) What personal skills would you to improve? (e.g time managing questioning skills) Is there anything we can by you at an interview? (end you need a signer, inform in in Brailie, another pen in to come with you).	iques being us nese could be a	ed within the fash adapted to suit hig	nion
	and colouring techn industry and how th fashion trends'	iques being us nese could be a	ed within the fash adapted to suit hig	nion
	and colouring techn industry and how th fashion trends'	iques being us nese could be a	ed within the fash adapted to suit hig	nion
	and colouring techn industry and how th fashion trends' Employment From Employment To About You What are your strengths? (e.g team working, organising etc) What personal skills would you to import e.g time managing questioning skills) Is there anything we can exp you at an interview? (e.g time managing questioning skills) Is there anything we can exp you at an interview? (e.g time managing questioning skills) Is there anything we can exp you at an interview? (e.g time managing questioning skills) What are your hobbies, interest achievements?	iques being us nese could be a	ed within the fash adapted to suit hig	nion Jh street

About you – Is there anything we can do to help you at an interview?

Even if you do not require any support at interview, you should never leave this box blank

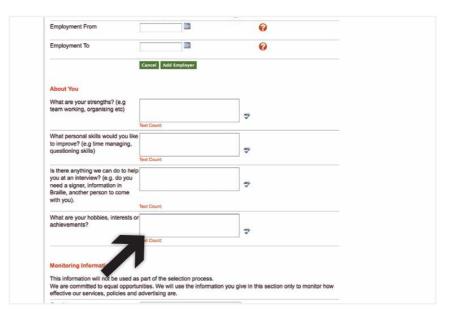
It is acceptable to write 'No thank you' or 'Not applicable' but never leave this (or any other box) blank on the application form. This is because the employer will not know if you have chosen not to answer or if you have accidentally missed it. This rule applies to every different type of job application that you may find yourself completing – not just Apprenticeships.

Employment To		0	
	Cancel Add Employer		
About You			
What are your strengths? (e.g eam working, organising etc)		*	
	Text Count:		
What personal skills would you like to improve? (e.g time managing, questioning skills)		*	
	Text Count:		
is there anything we can do to help you at an interview? (e.g. do you need a signer, information in		*	
Braille, another person to come with you).	Text Count:		
What are your hobbies established achievements?	•		
•	Text Count:		
Monitoring Information			

About you – What are your hobbies, interests or achievements?

Be careful about what you write in this section. You need to remember that the employer will use this section (and all of the application form) to start to create an impression of the kind of person that you are.

It is quite likely that if you are invited for interview, that the employer will use this section to help to 'break-the-ice' and make you feel more comfortable in your interview. They might start by asking you something like 'So (your name), I notice from your application form that you are a interested in films. What was the last film that you saw and what did you like about it?'



## ! Tips

If you have an interesting or unique hobby or interest then include it in this section, but be careful about over-embellishing or 'making up' a hobby or interest as you don't want to get caught out and be asked about it at interview, then not be able to talk about it honestly.

#### Remember to think about what you write and what it says

#### about you. For example:

### Notes

Your hobby or interest	What it might make an employer think about you
I like talking to friends on BBM	'I wonder if I would need to keep an eye on this person in case they use work time to talk to friends'
I like to spend time on Facebook	'Oh good, they've got a facebook account – I can have a look and see what they're like'
l like playing football and keeping fit and healthy	'They obviously like to keep fit and healthy, I hope that means they will take less time off sick through ill-health and be a more reliable employee'
l like going out and socialising	'This person likes to party. They'll prob- ably phone in sick every Monday'

## ! Tips

 Try to include hobbies or interests that are current, telling the employer that you were in the Brownies when you were 8 years old is not very current.

	Monitoring information
Notes	
	This section does need to be completed and should be pretty quick for you to
	complete
	What are your hobbies, interests or
	achievements?
	Monitoring Information This information will not be used as part of the selection process.
	We are committed to equal opportunities. We will use the information you give in this section only to monitor how effective our services, policies and advertising are.
	Gender (Please Select
	Do you consider yourself to have a O Yes O No O Prefer not to say disability?
	Do you have any other health ○ Yes ○ No ⊙ Prefer not to say problems?
	Etwalate
	Ethnicity Please select the category which best describes your ethnic background.
	Please Select :
	Cancel Save & Close
	At the bottom of the page you can click on <b>Save</b>
	At the bottom of the page you can click of <b>Save</b>
	What are your hobbies, interests or
	achievements?
	Text Count:
	Monitoring Information
	This information will not be used as part of the selection process. We are committed to equal opportunities. We will use the information you give in this section only to monitor how effective our services, policies and advertising are.
	Gender (Please Select
	Do you consider yourself to have a ○Yes ○No ⊙ Prefer not to say disability?
	Do you have any other health ○Yes ○No ⊙ Prefer not to say problems?
	Ethnicity Please select the category which best describes your ethnic background.
	Mease Select :
	Cancel Save & Close
	•
· · · · · · · · · · · · · · · · · · ·	

#### How to apply

When you find an Apprenticeship job advert that you want to apply for, you need to go to the bottom of the job advert and click on the **Apply** button in the right hand corner.

At this point some adverts may direct you to the employers website to apply using their own system. This is likely to be very different to the application form that this guide has explained, although all of the advice that we have given you should also help you when completing other applications.

If the employer is using the National Apprenticeship Service 'Apprenticeship Vacancies' form then your application form (that you have been working on to complete) will automatically be transferred through.

from a basic e2e course through to advanced apprenticeships. The company works with several different sectors of business with the most popular selections being Business Administration, Hardressing & Beauty Therapy.         Contact Details       Call 01788 568425 for more information and a free brochure.         Vacancy Type       Intermediate Level Apprenticeship         Apprenticeship Framework       Business and Administration, (CFA)         This Learning Provider has achieved a sector success rate of 92% for this type of apprenticeship training.         Expected Duration       12 Months         Skills Required         IT Literate as you be expected to e-mail clients.	earning Provider	Heart of England Training Ltd	
Vacancy Type         Intermediate Level Apprenticeship           Apprenticeship Framework         Business and Administration (CFA)           This Learning Provider has achieved a sector success rate of 92% for this type of apprenticeship training. ?           Expected Duration         12 Months           Skills Required           I'' Literate as you be expected to e-mail clients.	Learning Provider Description	from a basic e2e course through to advanced apprenticeships. The company works with several different sectors of business with the most popular	
Apprenticeship Framework     Business and Administration (CFA)       This Learning Provider has achieved a sector success rate of 92% for this type of apprenticeship training.       Expected Duration     12 Months       Skills Required       IT Literate as you be expected to e-mail clients.	Contact Details	Call 01788 568425 for more information and a free brochure.	
This Learning Provider has achieved a sector success rate of 92% for this type of apprenticeship training.  Expected Duration 12 Months  Skills Required IT Literate as you be expected to e-mail clients. Personal Qualities	Vacancy Type	Intermediate Level Apprenticeship	
type of apprenticeship training.	Apprenticeship Framework	Business and Administration (CFA)	
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Confident, and have professional telephone manner.	Personal Qualities		
	Confident, and have professional	al telephone manner.	
		Back Print Save Vacancy Apply	-

## ! Tips

- Remember to update and change your application form so that it is relevant to the job that you are applying for.
- Make sure you double check that your answers are relevant to the job that you are applying for.



#### **Additional Employer Questions**

With every job application that uses the Apprenticeship Vacancies form, the employer is only allowed to change one thing, the rest of the form has to stay the same.

The only thing that they may change is to ask you two questions that are relevant to their job application. They will be displayed at the bottom of the application form and will look something like this:

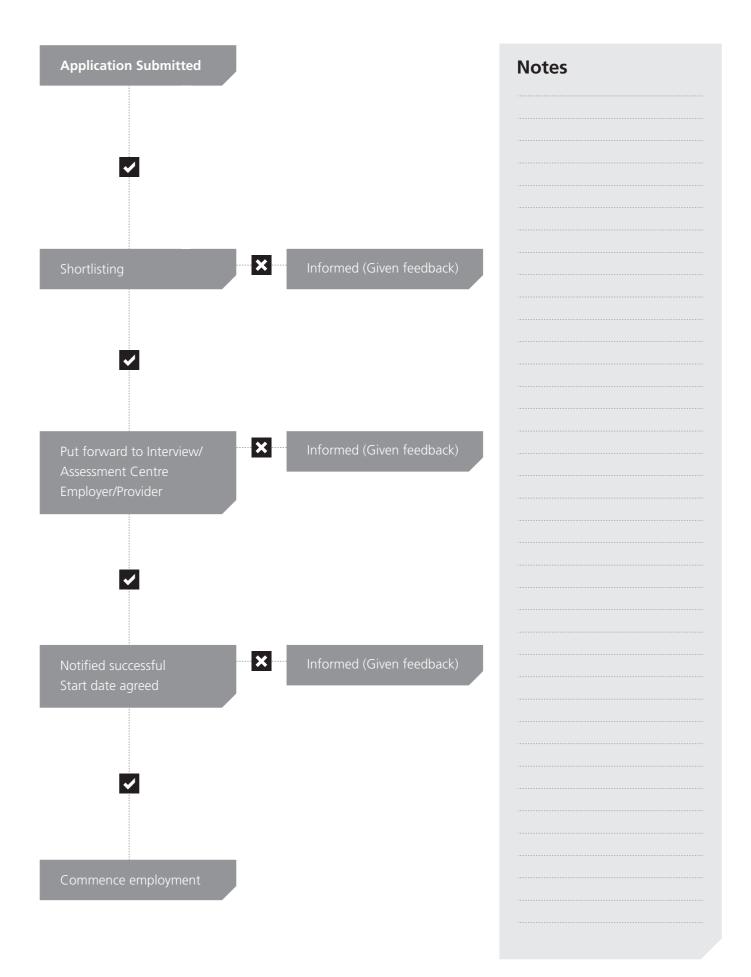
Additional guestion *			
What do you think makes a good sales person?		*@	
	Text Count:		
List, in order of importance, the key elements of a successful team?		*0	
	Text Count:		

You do need to answer these questions and you need to think about the job advert, the employer and what you can tell them that might make you stand out from other applicants.

You should research their company through the internet so that you can tell them something interesting about your future career plans in that industry.

# Other typical 'Employer' questions that you might see could include:

- Why do you feel you are a suitable candidate for this role?
- Why are you interested in completing an Apprenticeship?
- Where do you see yourself in 5 years time?
- What experience of dealing with customers do you have?
- What qualities do you think are important in this job role?
- What do you think makes the difference between a good customer experience and an excellent one?



## **Interview Checklist**

Do you know how to make a positive first impression at a job interview? Use this checklist to help prepare for your next interview.

#### Prior to submitting an application:

- Ensure your voicemail message on your mobile phone is appropriate
- Make sure your email address is sensible and will represent you in a mature way
- Spell and grammar check your CV, ensure it is up to date

#### Prior to interview:

- Research the organisation and job that you are applying for
- Prepare at least 2 or 3 questions that show an interest in the job and organisation
- Work out how to get to the interview and how long the journey will take – allow enough time to arrive at least 15 minutes early
- Prepare answers to some typical interview questions e.g. 'why do you want this job?'
- Prepare examples of when you have used skills relevant to the job

#### Appearance:

- Take a bath or shower prior to interview
- O Wear clean and ironed clothing
- O Wear appropriate clothing and footwear –
- formal shoes, not trainers e.g. see back page Wear matching socks
- Polish/clean your shoes
- O Make sure your hands and fingernails are clean
- Wear conservative makeup, accessories and jewellery (including nail varnish)
- O Brush your teeth
- O Wear subtle perfume/aftershave
- O Cover tattoos with long sleeves
- Remove facial piercings (one set of small earrings is fine)
- Remove chewing gum prior to interview

### Body Language:

- O Shake hands firmly
- O Smile
- Sit when you are offered a seat

- Use good posture, sit up straight
- O Be attentive, nod or take notes
- Make eye contact but avoid staring
- Avoid negative behaviour (yawning, crossing your arms, checking your watch, looking at your feet etc.)
- Be composed (no fidgeting, playing with hair, tapping your feet)

#### **Responsiveness:**

0	Bring a copy of your CV, the application form
	and the job advert with you
0	Bring a pad and pen to take notes if necessary
0	Switch off your phone or set to silent (turn off
	vibrate as this can still be heard)
0	Be on time (even better – be early)
0	Use interviewer's title and surname (address
	as Mr/Ms)
0	Refer to the job advert/job description when
	answering questions
0	Show enthusiasm
0	Speak clearly, using proper grammar
0	Avoid slang, swear words and suggestive
	language
0	Answer questions clearly and concisely
Ó	Focus on your strengths
0	Avoid interrupting the interviewer

#### Attitude:

- O Be respectful
- O Be positive and enthusiastic
- O Be attentive
- O Be knowledgeable about the company
- O Use the interviewer's name
- O Be professional and mature

Closing the interview:

0	Ask any questions about the organisation/job
	that you prepared prior to the interview
0	Stand and shake hands
$\bigcirc$	Thank the interviewer for his/her time
0	Emphasise your interest in the job
0	Ask when a decision will be made

#### There are a variety of ways you can describe yourself and your strengths. Try using the following:

4	am	
	a	

0	Skilled at	$\bigcirc$	Excellent at
0	A skilful	$\bigcirc$	Able to
0	Competent in	$\bigcirc$	Very good at
$\bigcirc$	Extremely good at	$\bigcirc$	Talented at
0	Familiar with	$\bigcirc$	Qualified to

# Employers are looking for various qualities and characteristics in a potential employee. Use the following list of words to help you when describing yourself, whether in an application or at interview:

0	Able	0	Drive	0	Keen
0	Accurate	$\bigcirc$	Dynamic	$\bigcirc$	Knowledgeable
$\bigcirc$	Adaptable	$\bigcirc$	Educated	$\bigcirc$	Leadership skills
$\bigcirc$	Alert	0	Effective	0	Loyal
$\bigcirc$	Ambitious	0	Efficient	0	Mature
$\bigcirc$	Analytical	0	Energetic	$\bigcirc$	Methodical
$\bigcirc$	Articulate	0	Enjoy a challenge	0	Objective
0	Assertive	$\bigcirc$	Enthusiastic	$\bigcirc$	Organised
0	Astute	$\bigcirc$	Fast learner	$\bigcirc$	Patient
0	Bright	$\bigcirc$	Fast worker	$\bigcirc$	Perceptive
$\bigcirc$	Capable	$\bigcirc$	Flexible	$\bigcirc$	Persistent
$\bigcirc$	Calm	0	Focused	0	Polite
$\bigcirc$	Confident	0	Friendly	0	Positive
$\bigcirc$	Committed	0	Good communicator	$\bigcirc$	Practical
$\bigcirc$	Common sense	0	Gifted	0	Pro active
$\bigcirc$	Competent	0	Hardworking	$\bigcirc$	Punctual
$\bigcirc$	Computer literate	0	Helpful	$\bigcirc$	Rational
$\bigcirc$	Consistent	$\bigcirc$	Highly motivated	$\bigcirc$	Reliable
$\bigcirc$	Cooperative	$\bigcirc$	Honest	$\bigcirc$	Resourceful
0	Cope under pressure	$\bigcirc$	Imaginative	$\bigcirc$	Responsible
$\bigcirc$	Creative	$\bigcirc$	Impressive	$\bigcirc$	Supportive
$\bigcirc$	Decisive	$\bigcirc$	Insightful	$\bigcirc$	Tactful
$\bigcirc$	Dedicated	0	Inter personal skills	0	Team player
$\bigcirc$	Dependable	0	Independent	$\bigcirc$	Tenacious
$\bigcirc$	Desire to succeed	0	Innovative	0	Thorough
$\bigcirc$	Determined	$\bigcirc$	Initiative	$\bigcirc$	Trustworthy
0	Diplomatic	$\bigcirc$	Intelligent	$\bigcirc$	Versatile
0	Diverse	0	Intuitive	0	Willing

## **Applications Diary**

Job Title/ Reference	Contact Details	Application Date

Contact Name	Interview Date & Time	Company Address

### What the shortlisters say...

"Good applicants have well written application forms where they have taken the time to give examples of their skills and have a good balance between academic achievement and enthusiasm for the job/industry that they are applying for"

"When we shortlist, we do look to see if the applicant has the desired GCSE results that the employer is seeking. However, this isn't the only thing that we look at. If the applicant can demonstrate that they have taken the initiative to set up and undertake work experience to add to their skills then this is sometimes enough to get them through to interview"

"Your application must be submitted on time and be free from errors. Weak applications are written in a hurry and are under-prepared."

"Avoid poor spelling, grammar and punctuation. This is critical if you want to be taken seriously in your application. Ask someone else with a good eye for detail to proofread your application before you submit it"

"Your application needs to sell you, be engaging, show your interest and enthusiasm and give an insight into your personality. Avoid humour though, this is still a professional document"

"A busy shortlister is looking for a reason to reject you as much as to offer you a place. Don't give them an excuse to put you on the 'no' pile because of a poor application"

"Your application needs to show that you have thought about why you are applying for the job."

"Remember to tailor your application for the job that you are applying for"









Apprenticeship vacancy helpline 024 7682 6482

# How to write a winning Apprenticeship application

Fina	al checklist: 🚿
Bef	ore you submit make sure you
$\bigcirc$	Check the closing date for applications to be submitted.
0	Ask someone to read your application to check for spelling and grammar mistakes.
0	Include some examples of your skills, not just a list of strengths.
0	Check your application is relevant to the job advert and that you have used some of the 'buzzwords.'
$\bigcirc$	Save a copy of your application.
$\bigcirc$	Print off a copy of the job advert and your application.
$\bigcirc$	Check the location of the job that you have applied to.
0	Check that you have answered all of the questions.

#### Find jobs on the move with the 'Av Search' app



## apprenticeships.org.uk